

Transform and Modernize Public-Sector Health Benefit Programs with Medigent®

Health care program administrators need solutions that expand their capacity to process claims, enhance decision-making capabilities and improve communications between all stakeholders in the health care system. At the same time, they need to reduce operational costs. That's why health leaders across Canada and in international markets choose the flexibility, scalability and value of Medigent®.

Proven Solution

Medigent is a world-class suite of health care modules designed to help manage public-sector health insurance programs by:

- Expanding benefits administration capacity
- Enhancing decision-making capabilities
- Improving communications flow
- Optimizing business process to reduce program administration costs
- Providing self-serve functions to improve service and contain costs
- Using the latest technologies to increase efficiencies and provide opportunities for cost savings
- Improving privacy and security

Snapshot

- **Innovative:** service-oriented architecture permits all system levels to communicate with each other.
- **Efficient:** reduces duplication of systems and supporting infrastructure by integrating different health systems into one platform.
- **Effective:** Commercial Off-The-Shelf (COTS) solution leverages a single code base.
- **Flexible:** configure workflows, business rules, adjudication rules and more. Use modules individually or in combination.
- **Scalable:** Medigent can be scaled to meet all jurisdiction requirements—large or small.



Harness the potential of robust data

Medigent provides both rich data and a complete audit trail of all claims processing by offering a comprehensive data model and the ability to configure additional information. The same data-quality standards that allow effective auditing also provide the foundation for reporting and analytics. Medigent clients can improve reports that they require and add predictive analytics to their businesses. High-quality data allows users to better analyze current program performance, proactively identify trends, predict future health system requirements, and adjust programs and systems accordingly.

Modular Software Solution

Beneficiary Management

Streamline beneficiary intake and eligibility renewal with automated and optimized business processes

Benefit / Claims Management

Efficiently administer provider claims from essential health care programs:

- Pharmacy
- Medical
- Dental
- Medical Travel

Provider Management

Store provider and payee information, manage claims and invoices, and process registrations made by web, phone or paper.

Drug Information System (DIS)

DIS is a repository of all prescriptions in a jurisdiction. It provides clinicians with access to real-time data that detects dangerous drug interactions and/or duplications of therapy when prescribing or dispensing.

Streamline business processes to improve efficiency

Medigent Claims Processing Solutions are founded on robust business rules specific to each jurisdiction. Users can configure the system with advanced rules development, which lessens the need for manual assessment of claims.

Streamlining business processes reduces paper volumes and increases automation. Any manual processing that remains is easier to complete.

Free up resources to work on high-value health strategies

Each module is designed to deliver the right work to the right people at the right time. By reducing manual tasks and duplication, program staff can focus on delivering services—not administering them.

Scalable

Medigent incorporates both vertical (database) and horizontal (applications services) scaling for optimal performance in jurisdictions of any size.

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Future Proofed

Maximus Canada continually re-invests in Medigent, ensuring it is a product that evolves over time, and in response to the demands of our client base and the health care industry as a whole. Medigent constantly incorporates new advances in technology, cost-control measures, performance, and reliability improvements. In addition, it supports pan-Canadian and international messaging standards.

About Maximus Canada

Maximus Canada is an industry-leading provider of program management, consulting, IT and administration services to support government organizations in Canada. We have more than 25 years of delivering outstanding results to health system administrators, which results in better services to citizens. Maximus Canada offers low-risk, cost-effective, and high-quality project delivery. Leveraging the expertise and specialized knowledge of a highly-skilled workforce of close to 1000 employees, we support public health and human services programs in 10 jurisdictions throughout Canada.

We invite you to contact Maximus Canada to discuss how our comprehensive range of health and human services capabilities can support your needs.

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